POWERSCHOOL 101

Q: How do I log into PowerSchool? How can I find my account information?

A: Contact your school or district for access information and instructions. You can visit your school or district website or speak with your school or district administrators. PowerSchool logins are granted by schools and districts. Each school will verify your identity before giving you an account to help protect student data and privacy. From there, you can log in to your school or district's respective portal.

You will need to get the following information from your school or district:

- Link to Parent or Student Portal
- Access ID for the student(s)

To log in for the first time:

1. **Access the Parent or Student Portal.** Each school or district has a unique link for parents and students to access their portals. You can receive this link from your school or district administrators. Links are specific to each school or district, and PowerSchool as a company does not publish a list of all the web addresses for all our clients.
2. **Create an Account.** Once in the Parent or Student Portal, you will need to create an account. Be sure to store your username and password in a secure manner.
3. **Add your students.** Use the Access ID for each of your students to link them to your account.

Once you have created an account:

1. Visit the Parent or Student Portal – camden.k12.ga.us
2. Enter your username and password.

Q: How can I find my District Code?

A: The District Code can be found by signing into your school's web portal. When you sign in, the District Code should be visible in the black box located in the lower left-hand corner. You can also use the app to determine the District Code.

To use the app to determine the District Code: Tap Where is my district code? just below the District Code entry boxes.

1. Tap Search for Your District at the bottom of the screen (**DISTRICT CODE – HJCG**)
2. Enter your school's URL into the third box.
3. Tap Submit

Q: How do I reset my password?

A: Students should contact their school to reset their password. Parents can reset their password through the website if the district has enabled this feature. If you encounter any difficulties with the following instructions, please reach out to your school or district for further assistance.

To reset passwords from your school's web portal:

1. Click the link Forgot Username or Password
2. Enter the username and email address for your account, then click Enter.
3. You should receive the email as an email from your school. If you aren't seeing the email, check your Junk or Spam folder.
4. Click on the password reset link in the email you receive.
5. Enter a new password.
6. Log in to the website to verify the password has been successfully reset and is working.
7. Log into the app.

Q: What is the PowerSchool Mobile App and how do I download it?

A: The PowerSchool Mobile App gives parents and students instant access to information they need to stay up to date on student grades, performance, and attendance.

- Receive real-time push notifications with updates about grades, scores, attendance, assignments, teacher comments, daily bulletins, schedules, and fee transactions.
- Access all your children in one portal.
- View grades, assignments, attendance, GPA, and more
- View announcements from schools
- Designed for iPhones/iOS, tablets, and Google/Android devices.

Download the app from the Apple App Store or Google Play for Android devices.

Q: How do I use the PowerSchool Mobile App?

A: Visit camden.k12.ga.us to watch our quick video on how to use the PowerSchool app. Find out how to check grades, add students, and more.

If you have any questions about PowerSchool or the PowerSchool App, please reach out to Michelle Green, Student Information Operator – 912-882-8191.

Thank you!